Minnesota Land Mobile Radio Interstate Interoperability Crosswalk Plan



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STATEWIDE EMERGENCY COMMUNICATIONS BOARD

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Summary

Interstate public safety land mobile radio (LMR) interoperability between Minnesota and its neighbors has historically been accomplished through a quilt work of means with varying degrees of success. The *Minnesota Land Mobile Radio Interstate Interoperability Crosswalk Plan* establishes a best technological practice to guide Minnesota's public safety agencies toward a uniform methodology. Through a standardized approach, interstate LMR interoperability will be strengthened.

While cognizant of each of the five lanes of the SAFECOM Interoperability Continuum— Governance, Standard Operating Guidelines, Technology, Training & Exercising, and Usage—this document focuses on technology. However, in order for the technical capability detailed in this plan to be successful, each of the five lanes of the *Interoperability Continuum* must be developed as far as possible. For instance:

- Governance must provide oversight.
- Standard Operating Procedures will need to guide operations.
- End users must train and exercise so that they become proficient.
- The technical tool must be used and its value must be regularly assessed.

The essence of this plan is to employ dedicated talkgroups that will provide a radio pathway between Minnesota's statewide public safety radio system (ARMER: Allied Radio Matrix for Emergency Response) and the radio systems of our interstate neighbors. These dedicated talkgroup are named "crosswalks" as they provide a crosswalk-like functionality between two radio systems much like how a crosswalk painted on the street connects two sides of a street.

The State of Minnesota will provide the interstate crosswalk resources necessary to implement this plan (e.g. talkgroups and radios). It will engage its neighbors in formal interstate agreements addressing variables such as testing, maintenance, training expectations, and usage practices.

Crosswalk resources may be used by dispatch centers that have a network connection or by those that have a radio frequency (RF) connections to their state radio systems. While the intent is to provide state-to-state connectivity, crosswalk resources may be also used by regional and county radio systems of neighboring states that operate independently of their statewide radio system.

The chief benefits of this proposal are:

- Uniformity: By providing a singular best practice, each of the border county relationships can aspire to the same end goal which, in turn, should improve the understanding and implementation of the crosswalk resource.
- Simplicity: The crosswalk proposal is technologically and operationally simple.
- Financial: The crosswalk technology is inexpensive.
- Independence: The crosswalk process keeps each side on their own system which minimizes training of end users on the neighbor's radio system.

Scope

This plan is intended to complement the *Minnesota Land Mobile Radio Interstate Interoperability Best Practices Guide*. Where that document addresses all five lanes of the SAFECOM Interoperability Continuum—Governance, Standard Operating Guidelines, Technology, Training and Exercising, and Usage—this document addresses only the technology lane. (See Appendix A for the SAFECOM Interoperability Continuum.)

This plan is intended for participants of Minnesota's statewide public safety land mobile radio system, ARMER, and their interstate neighbors.

All references in this plan to "interstate" and similar are inclusive of the Canadian provinces of Manitoba and Ontario.

This plan does not prohibit a public safety entity to develop its own interoperability technology and procedures to connect to another radio system so long as the plan is consistent with Statewide Emergency Communications Board (SECB) standards.

Crosswalk Plan

This *Minnesota Land Mobile Radio Interstate Interoperability Crosswalk Plan* calls for ARMER talkgroups to be used as crosswalks, or radio pathways, between ARMER and neighboring radio systems. Dispatchers on each system will have the ability to patch talkgroups and channels from their own radio system to a crosswalk talkgroup linking the two radio systems. Crosswalks will be dispatch-only talkgroups and will not be installed in any subscriber radios. The sole purpose of the crosswalk talkgroups is create a crosswalk, or pathway, connecting the two radio systems.

Each crosswalk will be available as a system resource on any ARMER networkconnected console. The talkgroup will also be installed in a dedicated donor radio (e.g. control station) located in the other state and connected to the neighboring state's radio system by way of a conventional channel gateway. As such, the ARMER crosswalk talkgroup will be available as system resource on any network-connected console on the neighboring state's system.

Dispatch centers within Minnesota or of a neighboring state utilizing radio frequency (RF) connectivity to their state radio system may utilize the crosswalks by way of a dedicated donor radio.

Dispatch centers of a neighboring state using their own radio system (not their statewide system) may also utilize the crosswalks by way of a dedicated donor radio.

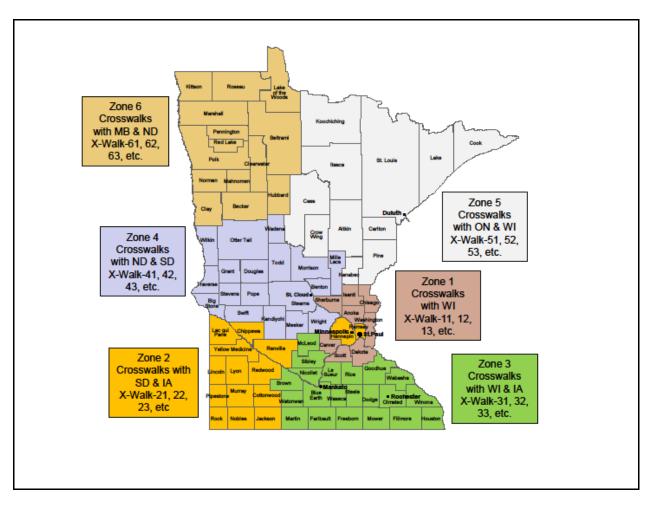
Crosswalk Talkgroups

Minnesota will create a minimum of one crosswalk talkgroup per ARMER zone with an interstate border. Additional crosswalk talkgroups may be created to meet future demand. Each of ARMER's six zones border another state.

Because patching can negatively impact system resources, it is incumbent that system efficiency be addressed by this crosswalk plan. This plan calls for crosswalk talkgroups to be created within each ARMER zone. As zone-level tools, most patching to a crosswalk will create a "super-group," which is an efficient use of RF resources.

ARMER ZONE	BORDERING	FULL NAME	ICON NAME
1	Wisconsin	Minnesota Crosswalk Zone 1 Number 1, 2, 3,	X-Walk 11, 12, 13,
2	lowa & South Dakota	Minnesota Crosswalk Zone 2 Number 1, 2, 3,	X-Walk 21, 22, 23,
3	Wisconsin & Iowa	Minnesota Crosswalk Zone 3 Number 1, 2, 3, …	X-Walk 31, 32, 33, …
4	South Dakota & North Dakota	Minnesota Crosswalk Zone 4 Number 1, 2, 3,	X-Walk 41, 42, 43, …
5	Ontario & Wisconsin	Minnesota Crosswalk Zone 5 Number 1, 2, 3,	X-Walk 51, 52, 53, …
6	North Dakota & Manitoba	Minnesota Crosswalk Zone 6 Number 1, 2, 3, …	X-Walk 61, 62, 63, …

Crosswalks:



While it is preferred that the crosswalk is patched to other talklgroups from the same home ARMER zone, this is not mandatory. If a second cross-border patch was needed, a crosswalk resource from another zone could be used but, in this case, two RF channels will be consumed.

The crosswalks will be entered into Minnesota's StatusBoard. As Minnesota-based dispatchers need a crosswalk, they will check StatusBoard and claim a crosswalk based on a ranked list. Rankings will consider home zone mapping as well as the neighbor with whom the dispatch center desires to patch. If a neighboring state dispatch center requests a patch using an ARMER crosswalk, the appropriate Minnesota dispatcher will determine its availability and claim it via StatusBoard.

The ARMER crosswalk talkgroups will be created within a security profile known as "Border" that will include all ARMER repeater sites around Minnesota's border and within radio range of a neighboring state.

Crosswalk Resource Connectivity to Neighboring State

Minnesota has already or will provide a minimum of one dedicated radio (e.g. control station) and associated hardware per crosswalk per ARMER zone to achieve ARMER-to-neighboring-state-system connectivity. These radios are to be installed and connected

to the neighboring state's LMR system by way of a conventional channel gateway. Using this methodology, the crosswalk should now be available to any network connected dispatch console of the neighboring state. The chief benefits of this methodology are that, as system-level resources, one crosswalk may serve multiple entities. Additionally, the crosswalk is available to neighboring state agencies whose network-connected dispatch center may not be within radio range of ARMER (e.g. state patrols).

Responsibility for programming and installation will be determined on a case-by-case basis as many radios are already deployed to neighboring state dispatch centers and may be rededicated to fall in line with this plan. This may require an authorized radio programmer from the neighboring state to reconfigure an existing radio.

Responsibility for maintenance and upkeep will be decided on a case-by-case basis. Minnesota anticipates basic maintenance and upkeep of the donor radio and associated equipment to be done by the neighboring state.

The neighboring state's radio system will need to provide the conventional channel gateway port at a site well within radio range of the ARMER system.

Dispatch Console Connection Types

This plan identifies six types of crosswalk connections. The first four types are delineated first by state (Minnesota and Neighboring State) and then by how the dispatch console is connected to the applicable state system (Network and RF). Finally, two additional connection types are identified.

Minnesota/ARMER – Network Connected

In ARMER network-connected dispatch consoles (e.g. MCC-7500), the crosswalks should be installed in dispatch consoles as system level resources. They should be made readily available to dispatchers so that the crosswalks may be easily patched to daily use talkgroups (e.g. law mains, regional interoperability talkgroups, LTACs, and STACs).

Neighboring State – Network Connected

In the RF-connected dispatch consoles (e.g. MCC-7500) of neighboring state entities, the crosswalks should be available as a conventional channel gateway resource. They should be made readily available to dispatchers so that crosswalk resources may be easily patched to daily use talkgroups (e.g. law mains, regional interoperability talkgroups, and statewide interoperability talkgroups).

Minnesota/ARMER – RF Connected

In ARMER RF-connected dispatch consoles, crosswalks may be installed in a dedicated radio (e.g. control station). These crosswalks should be made readily available for patching to available daily use talkgroups (e.g. law mains, regional interoperability talkgroups, LTACs, and STACs).

Neighboring State – RF Connected

In RF-connected dispatch consoles of neighboring state entities utilizing the state's radio system, crosswalks may be installed in a dedicated radio (e.g. control station). These crosswalks must be made readily available for patching to available daily use talkgroups (e.g. law mains, regional interoperability talkgroups, and statewide interoperability talkgroups).

Neighboring State Not Using State Radio Systems

In dispatch consoles of neighboring states not part of that state's statewide LMR system, crosswalks may be installed in a dedicated radio (e.g. control station). These crosswalks must be made readily available for patching to available daily use talkgroups (e.g. law mains, regional interoperability talkgroups, and statewide interoperability talkgroups).

Mobile Dispatch Centers

Crosswalks may be installed in network-connected mobile dispatch centers (e.g. MCC-7500E). They should not be installed in RF-connected mobile dispatcher centers.

Dedicated Crosswalk Radio Configuration

Dedicated crosswalk radios may be able to connect to several ARMER repeater sites and the radio should be programmed so that the dedicated crosswalk radio prefers one repeater site over another. Considerations should include channel count at the eligible repeater sites, current loading, zone affiliation, and repeater site ownership.

In RF-connected dispatch centers with dedicated crosswalk radios (e.g. control stations), it is encouraged that 800 MHz National Interoperability Channels (8CALL-90 & 8TACs) be programmed in the dedicated crosswalk radios so that these national interoperability channels are also available for use or patching, if needed. When not in use, those radios should be parked on the national hailing channel of 8CALL90.

As will be discussed in the next section and as an alternative to parking the dedicated crosswalk radios on 8CALL90, the dedicated crosswalk radios may be set to the regional hailing talkgroup of the interstate neighbor.

Interstate Hailing

Before a crosswalk can be used, the dispatcher of one state needs to contact the dispatcher of the other state. Crosswalk resources should not be used for hailing. The following interstate hailing options are available:

- Dispatch centers of each state make available the regular hailing channel of the other state.
 - This resource may be in a dedicated radio or programmed in to the dedicated crosswalk resource radio.
- Identify a specific radio channel for interstate hailing. Examples:
 - 8CALL-90
 - o VCALL-10
 - o Point-to-Point
 - Other shared channel
- Telephone

Formal Agreements

Interstate agreements between Minnesota and the neighboring state will be necessary. They should prescribe responsibilities including:

- Talkgroup ownership and maintenance responsibility
- Donor radio ownership and maintenance responsibility
- Testing expectations
- Training expectations
- Usage evaluations
- Conflict resolution

ARMER participation standards will need to be amended to prescribe how agencies of other states utilizing just crosswalk connectivity with ARMER should be vetted. The following are recommended:

- Full ARMER participants (of Minnesota) may include the neighboring state under their plan if the neighboring state is only using crosswalk and hailing talkgroups in their dispatch center.
- ARMER interoperability participants of neighboring state should include the crosswalk resource.

Complimentary Crosswalks

Minnesota encourages its interstate neighbors to mirror this plan by providing their own crosswalks to ARMER and their other interstate neighbors.

Conclusion

The Land Mobile Radio Interstate Interoperability Crosswalk Plan connects state LMR systems while providing a best practice for efficiently connecting dispatch centers regardless of their technical connectivity to state systems.

Document Revision History

Version	Date	Changes
1		Original version. Approved by SECB.

APPENDIX A SAFECOM Interoperability Continuum

with Commitment to and Investment in Sustainability of Systems and Documentation High Degree of Leadership, Planning, and Collaboration Among Areas Communications Interoperability Working within a Statewide Regular Comprehensive Regionwide Training **Regional Committee** Daily Use Throughout Region Standards-Based National Incident Integrated SOPs Standards-Based Shared System Plan Framework and Exercises Management Sharing Two-Way System **Proprietary Shared** Exercises Involving Interoperability Continuum Communications Standards-Based Regional Set of Full Functional Multi-Agency One-Way Sharing All Staff System SOPs Key Multi-Discipline Staff Collaboration on a Regular Basis Regional Incident Management Tabletop Exercises Custom-Interfaced Shared Channels for Key Field and for Emergencies Support Staff Multi-Agency Applications Joint SOPs Between Agencies Coordination Localized Emergency Incidents Informal for Planned Events Tabletop Exercises for Key Field and Single Agency Support Staff Applications Joint SOPs Common Gateway Individual Agencies Working Orientation on Equipment and Applications Planned Events ndividual Independently Agency SOPs General Swap Files Swap Radios Homeland Security DATA VOICE notetnermond brief stems of Systems and Documentation of Systems and Documentation Limited Leadership, Planning, and Collaboration Among Areas Governance Technology Procedures Operating Training & Exercises Standard Usage

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