

### METROPOLITAN EMERGENCY SERVICES BOARD RADIO TECHNICAL OPERATIONS COMMITTEE AGENDA

June 22, 2022, 1:00 p.m.

This meeting will be conducted online ONLY. The link to join online is <u>https://metropolitanemergencyservicesboard.my.webex.com/metropolitanemergencyservicesboard.my/j.php?MTID=m66164e7b9d4bcf18d05f716180aa33aa</u>. To join via phone, please call 408-418-9388 and use access code 2555 702 4115. If you are prompted for a password, please use Radio (72346 on a keypad).

- 1. **Call to Order** Committee Chair, Jake Thompson
- 2. Approval of Agenda Thompson
- 3. Approval of Minutes of May 25, 2022 Meeting Thompson

### 4. Action Items

- A. COMU Recognitions/Renewals Tracey Fredrick
  - i. Sasha Quandt INTD Recognition
- B. Metro Microwave Loop Partitioning John Anderson
- C. University of Minnesota Participation Plan Amendment Dave Theis
- D. Hennepin Healthcare METAC-E Permissions Dan Klawitter

### 5. Moves, Additions & Changes to the System

### 6. Committee Reports

- A. Metro Mobility System Usage Update Chad LeVasseur/Clay Stenbeck
- B. System Managers Group Update Ron Jansen
- C. MnDOT ARMER System Update John Anderson/Dave Klema
- D. SECB Committees
  - i. Steering Jill Rohret/Fredrick
  - ii. LMR Nate Timm/Nick Schatz
  - iii. WBBA Rod Olson/Thompson
  - iv. IOC & Workgroups
    - a. IOC Thompson/Timm
    - b. STR Workgroup Schatz/Mike Parker
    - c. COMU Workgroup Timm/Dan Anderson
  - v. IPAWS Scott Haas
  - vi. Finance/Grants Workgroup Fredrick

### 7. Other Business

- A. METAC Permission update Fredrick
- B. Discussion/Feedback on Change Management Process Open Discussion

### 8. Adjourn

Reminder: Next meeting scheduled for July 27, 2022

Radio Technical Operations Committee May 25, 2022 Draft Meeting Minutes

### Member present:

Derek Baas, Sherburne County Jeff Bjorklund, MAC Airport Susan Bowler, Carver County Cory DeMuth, Anoka County John Elder, Isanti County Scott Gerber, MN State Fire Chiefs Ron Jansen, Dakota County Chad LeVasseur, Metro Transit

Rod Olson, Minneapolis Dan Palmer, Ramsey County Nick Schatz, Scott County Chuck Steier, U of M Jake Thompson, Chisago County Nate Timm, Washington County Victoria Vadnais, EMS

**Guests:** Sara Boucher-Jackson, *MAC Airport;* Ryan DeYoung, *MAC Airport;* Frank Jarman, *Motorola*; Andrew LaVenture. *Edina Fire*; Patrick Maynard, *Eden Prairie Fire*; Mike Melby, *North Memorial;* Mike Parker, *Hennepin County;* Clay Stenback, *Metro Transit;* Leslie Sticht, *Met Council* 

MESB Staff: Tracey Fredrick, Jill Rohret, Martha Ziese

### 1. Call to Order

Jake Thompson, Chair called the meeting to order at 1:00 p.m.

### 2. Approval of Agenda

Motion (Timm/Olson) to approve the May 25, 2022 agenda.

### 3. Approval of March 23, 2022 Minutes

Motion (Bjorklund/Elder) to approve the March 23,2022 minutes. Motion passed.

### Approval of Agenda/Minutes

Name	Entity	Yes	No
Baas	Sherburne	Х	
Bjorklund	MAC Airport	X	
Bowler	Carver	X	
Elder	Isanti County	Х	
Gerber	Fire Chiefs	Х	
Jansen	Dakota	Х	
LeVasseur	Metro Transit	Х	
Olson	Minneapolis	Х	
Palmer	Ramsey	X	
Schatz	Scott	Х	
Steier	U of M	X	
Thompson	Chisago	Х	
Timm	Washington	X	
Vadnais	EMS	Х	

<u>Total Votes</u>

Yes 14 No 0 Pass

### 4. Action Items

A. COMU Recognitions/Renewals

1. Ash Perron INTD Recognition

Tracey Fredrick said that Perron has met all the requirements for initial INTD recognition.

Motion (Timm/Bjorklund) to approve Ash Perron COMU Recognition. Motion passed.

Entity	Yes	No
Sherburne	Х	
MAC Airport	X	
Carver	Х	
Isanti County	Х	
Fire Chiefs	Х	
Dakota	Х	
Metro Transit	Х	
Minneapolis	Х	
Ramsey	Х	
Scott	Х	
U of M	Х	
Chisago	Х	
Washington	Х	
EMS	Х	
	SherburneMAC AirportCarverIsanti CountyFire ChiefsDakotaMetro TransitMinneapolisRamseyScottU of MChisagoWashington	SherburneXMAC AirportXCarverXIsanti CountyXFire ChiefsXDakotaXMetro TransitXMinneapolisXRamseyXScottXU of MXChisagoXWashingtonX

	Roll	call	for	Action	items	4A.
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<u>Total Votes</u>

Yes 14 No 0 Pass

### 5. Moves, Additions & Changes to the System – None

### 6. Committee Reports

A. Metro Mobility System Usage Update

LeVasseur said there is no change.

### B. System Owners Group Update – No Meeting

### C. MnDOT ARMER System Update – None

### **D. SECB Committees**

### i. Steering

Jill Rohret said the May 11 meeting discussed updated state-wide governance language. Changes have been submitted to DPS. A discussion on GIS included who the persons should be to implement recommendations that were made to the SECB last year. There were discussions on SCIP plan goals and updates. There has been discussion since then about aligning some work by the Finance Committee and the Steering committee as there are some common goals. The next meeting is in July.

### ii. LMR

Timm said the LMR Committee met on May 10. There was a report from the Encryption subcommittee, after it met in Crow Wing County. The Change Management work group was approved to begin work. That workgroup is looking for additional technical and operational members. Some of the group's tasks will be to discuss what is the future of encryption in Minnesota and what encryption talkgroup and console capacity will be.

Timm said other action items were for standards review, approving the Wisconsin State Patrol Interoperability plan, and updates for After-Action Report for Operation Safety Net.

Timm said there was a radio survey sent out for radio counts, which could assist purchasing radios with any surplus money available. All metro members except Ramsey and

Minneapolis have submitted the surveys.

### iii. WBBA

Rod Olson said the WBBA Committee met on May 17. The SAFECOM document for benefits of LTE/LMR Integration was reviewed. There was a presentation from ATT on the upcoming FirstNet sites, which are the Faith site and Grand Rapids East sites are next to work on. A letter of support was sent for Marine on the St Croix site. There was discussion on the progress of the 2022 SCIP plan. Operation Safety Net was discussed and how it applies to MNFOG. The membership vacancies were discussed again.

### iv. IOC & Workgroups

### a.IOC

Fredrick said the last meeting was very short. Several standards were reviewed, and there was a brief SCIP goals discussion.

### b. STR Workgroup

Nick Schatz said the STR Workgroup met April 5. Discussions included the workgroup charter and maintenance list. The selection of the Vice-Chair will be moved to the June 7<sup>th</sup> meeting. Safety items have been updated and the trailer manual is being updated.

### b. COMU workgroup - no meeting

### v. IPAWS – no meeting

### vi. Finance/Grants Workgroup

Fredrick said the Finance Workgroup met on May 12. There was discussion on the \$1M grant from SECB. The SECB will discuss this at its meeting tomorrow. The Backer bill was discussed. There will be retreat in July for SCIP and future planning.

### 7. Other Business

### A. METAC Permission update

Fredrick said there have been no new requests.

### B. Discussion/Feedback on Statewide Interoperability Encryption Goals

Thompson said there was a 2-day summit to discuss encryption goals. There were seven goals identified.

1. Incorporate AES 256 as the state standard for encrypted interoperability communications

2. Maintain interoperability with all agencies and disciplines and consider the encryption of talkgroups

3. Anticipation of 10 year migration for DES to AES

4. All Public safety subscriber purchases where encryption is used with include AES and multi-key.

5. A purchase guide educating decision makers will be developed to assist for current and future subscriber and console feature options and capabilities.

6. SECB/LMR recommends regions developing a consulting procedure for agencies migrating to encrypted primary dispatch talkgroups to consider interoperability. A guide will be developed for this procedure.

7. Regions should consider developing AES interoperability talkgroups

Ron Jansen said all of those goals went through the LMR meeting and were voted to be moved to the board without further discussion.

Jansen also asked if metro is going to open regional change management to sync with the state. Thompson stated the region should discuss, but that is the next discussion item.

Scott Gerber said that he had a discussion with Chief Cunningham who did attend the summit. It is very important that we have talks about the operational sides as this moves forward. The Fire Departments do not always have encryption available during events.

Olson said as different agencies encrypt mains with AES, the want or the need to use the same keys as the state, so that a patch doesn't take up two different resources.

Timm there was a discussion to have regional planning and review for encryption. A major focus was having a regional key for all mains. The option of using a patch key is an interesting idea to reduce capacity issues for statewide groups, such as the State Patrol and BCA.

Olson said the patch key could remain separate, but to reuse the statewide key. KID advancement is difficult to do across the state.

Jansen said if you have a common key that becomes corrupted, then all is corrupted. Your own key is important for security. The HEX code could be looked up and then encryption is not important anymore.

Timm said mains are more interoperable for information sharing across multiple disciplines than local TAC talkgroups.

Olson said there is lack of room to use several keys. There is a 64 key limit on APX.

Timm said it is important to consider the expanding nature of what statewide encryption will entail.

Jansen said that each entity has worked hard to make things work for itself. This could potentially interfere with how the entities own talkgroups will be used.

Olson said State Patrol cannot be relied on to keep everyone's keys. This is centered around emergent need interoperability. Possibly focusing on one main talkgroup to use for these needs. Current standard should be considered for system loading and patching.

Gerber said local control is still important, but to consider emergent events on encrypted channels.

Timm said Pursuit and Encryption standards are in conflict, there is possibly exemptions for emergencies.

Olson said a patch takes up 2 separate resources when used.

Timm said if pursuit goes to LTAC-1, the patch might drop or out of the range of the main. Zone change is cumbersome.

### C. Discussion/Feedback on Statewide Change Management

Jansen said he had a recommendation for the normal change management cycle of 4 years to consider what the group wants to do locally or regionally because the state change management process may take longer.

Olson stated the desire to sync regional change management with the state change management cycle, even though, by standard, it is off cycle right now.

Thompson said that it might be beneficial for the region to address the state to adopt changes to the Change Management standard to get it back in sync with reality.

Timm said that according to the LMR Committee, the change management process has officially started.

Jansen said there is not currently a way to vet any change management requests the way that the state has begun to start the process. It is not according to standard or timeline.

Olson said the ask seems to be for volunteers to the state process.

Timm said that there should be volunteers for both technical and operational sides of the house.

Thompson said he will bring this to the 9-1-1 TOC for operational volunteers.

Rohret said the MESB could reach out to a wide audience but it is important that there is a defined participation in type and number of work group members from the metro region to send to the state.

Timm said to sum up, he will go to LMR June 14th and request guidelines be defined for the change management process, timeline for process and standard, and how many technical and operational appointees are needed. A letter from the MESB would add some weight to the request.

Thompson said each region should have a voice about how many seats they want for representation.

Fredrick will draft a letter to send to the chair of the LMR. A representative for infrastructure owners will also be referenced.

### **D. ARMER Issues from Recent Storms**

Thompson said there is frustration with some of the PSAP Managers with the lack of communication during the last storm.

Jansen said notifications from the ROC have been greatly reduced. There is a communications gap with MNDOT.

Olson said echoing was a problem. There was a delayed response that came a day later.

Bowler said there was no information given on what the problem was.

Rohret said there were PSAPs in Hennepin County that were self-dispatching. This could be a topic for LMR. On the 9-1-1 side, when there is a service disruption, they open up a conference bridge to keep people informed and then send out an explanation which is not always detailed.

Thompson said this topic will first be presented to the SMG.

### 8. Adjournment @ 2:43

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### **COMU** Position Recognition Application

<u>Regional Recognition</u> The ECB/ESB region has reviewed the request for state recognition and supports state recognition of this person.

Name & Title

Signature

<u>COMU Subcommittee & SWIC Recognition</u> The COMU Subcommittee and the SWIC have reviewed the request for state recognition and supports state recognition of this person.

SWIC Signature

Date

Region

Date

1



### All-Hazards INCIDENT TACTICAL DISPATCHER (INTD)

### **Position Task Book**

Task Book Assigned To:
Trainee's Name: Sasha Louise Quandt
Trainee's Email Address: <u>Sasha.quanat @co.ramsey.mn.us</u>
Home Agency: Ramsey County Minnesota
Home Agency Phone Number USI 200.7713
Task Book Initiated By: Official's Name: <u>Robert Adney</u> Agency Official's Title: <u>Train, M. Coordinator - Comk</u> Agency: <u>Ranse</u> <u>Count</u> ECC Agency Phone Number: <u>651-291-1111</u> Agency Address: <u>388 13<sup>th</sup></u> St, <u>St. Pant</u> , <u>MN</u> , <u>55101</u> Date Initiated: <u>6-10.21</u>
Task Book Initiated By: Official's Name: <u>Robert Adney</u> Agency Official's Title: <u>Train, M. Coordinator - Com (</u> Agency: <u>Ranser Count ECC</u> Agency Phone Number: <u>651-291-1111</u> Agency Address: <u>388 13<sup>th</sup> St</u> , <i>St</i> . <i>Paul</i> , <i>MN</i> , <u>55161</u>

The material contained in this book accurately defines the performance expected of the position for which it was developed. This task book is approved for use as a position qualification document in accordance with the instructions contained herein.

Version 1.1 June, 2017

### VERIFICATION / CERTIFICATION OF COMPLETED TASK BOOK FOR THE POSITION OF INCIDENT TACTICAL DISPATCHER

### FINAL EVALUATOR'S VERIFICATION

l verify that all tasks have been performed and are documented with appropriate initials. I also verify that
has performed as a trainee and should therefore be considered for recognition in this
position.
Final Evaluator's Signature _ Cho Au Date _ 6-10-21
Printed Name Robert Advez
Title Training Supervisor - Communications Unit Leader Agency Kansey County Emergency Communications Conter Phone Number 651-398.4433 Email robert. adney C.G. ramsey Mn. US
Agency Kansey Canty Emergency Connunications Conter
Phone Number 651-398.4433 Email robert. adney @ Co. ramsey . Mn. US

AGENCY CERTIFICATION
I certify that Sasha Quandf
has met all requirements for qualification in this position and that such qualification has
been issued.
Certifying Official's Signature
Printed Name Robert Adney
Title Training Supervision - ComL
Agency Namsey County ECC
Phone Number 65-291-1111 Email robert. adney @Co. ramsey. M.US

### NATIONAL INCIDENT MANAGEMENT SYSTEM POSITION TASK BOOK

Position Task Books (PTB) are developed for designated Incident Command System (ICS) positions<sup>1</sup> as described under the National Integration Center (NIC) and have been incorporated into the National Incident Management System (NIMS). The PTB is used by the authority having jurisdiction, to certify that the person to whom the task book belongs meets the standards recommended by the NIC.

Each PTB lists the performance requirements (tasks) for the specific position in a format that allows a trainee to be evaluated against written guidelines. Successful performance of all tasks, as observed and recorded by an evaluator, will result in a recommendation that the trainee be recognized in that position.

Evaluation and confirmation of the individual's performance of all the tasks may involve more than one evaluator and varied activities such as Incidents, Planned Events, Functional Exercises (FE), Full Scale Exercises (FSE), Drills, Simulation, Classroom, or Daily Job functions (as specified in the task tables). It is important that performance be critically evaluated and accurately recorded by each evaluator. All tasks must be evaluated, and bullet statements within a task that require an action must be demonstrated before that task can be signed off.

A brief list of responsibilities also appears below.

### **RESPONSIBILITIES:**

- 1. The **Trainee** is responsible for:
  - Fulfilling the pre-requisite requirements:<sup>2</sup>
    - Public safety background with three years of experience in dispatch
    - Awareness of fundamental public safety communications technology
    - Awareness of the ICS Communications Unit function
    - Completion of IS-100.b, IS-144, IS-200.b, IS-700.a, and IS-800.b
  - Reviewing and understanding instructions in the PTB.
  - Identifying desired objectives/goals.
  - Providing background information to an evaluator.
  - Requesting Agency Head to initiate the PTB; putting name on cover and second page, initials on subsequent pages.
  - Satisfactorily demonstrating completion of all tasks for an assigned position within three years of the Date Initiated.
  - Assuring the evaluation record is complete.
  - Notifying their agency head when the PTB is completed, and obtaining their signature recommending certification.
  - Keeping the original PTB in personal records.
  - Providing copies of their completed PTB to the designated authorities within their

<sup>&</sup>lt;sup>1</sup> The Incident Tactical Dispatch (INTD) position is not currently a NIMS-approved Incident Command System (ICS) title.

<sup>&</sup>lt;sup>2</sup> ICS-300, Intermediate ICS for Expanding Incidents, is also recommended.

home agency, jurisdiction, region, or state in accordance with applicable SOPs for recognition of Communications Unit (COMU) positions.

- 2. The Evaluator is responsible for:
  - Being qualified and proficient in the position being evaluated, or higher ICS position (e.g. IC, COML, INTD, etc.).
  - Meeting with the trainee and determining past experience, current qualifications, and desired objectives/goals.
  - Reviewing tasks with the trainee.
  - Explaining to the trainee the evaluation procedures that will be utilized and which objectives may be attained.
  - Identifying tasks to be performed during the evaluation period.
  - Accurately evaluating and recording demonstrated performance of tasks. Dating and initialing completion of the task shall document satisfactory performance. Unsatisfactory performance shall be documented in the Evaluation Record.
  - Completing an Evaluation Record found at the end of each PTB.
- 3. The **Final Evaluator** is responsible for signing the verification statement inside the front cover of the PTB when all tasks have been initialed.
- 4. The Agency Head or designee is responsible for:
  - Selecting trainees based on the needs of their organization or area Incident Management Teams.
  - Providing opportunities for evaluation and/or making the trainee available for evaluation.
  - Initiating the PTB to document task performance.
  - Explaining to the trainee the purpose and processes of the PTB, as well as the trainee's responsibilities.
  - Tracking progress of the trainee.
  - Identifying incident evaluation opportunities.
  - Identifying and assigning an evaluator that can provide a positive experience for the trainee, and make an accurate and honest appraisal of the trainee's performance.
  - Documenting the assignment.
  - Conducting progress reviews.
  - Conducting a closeout interview with the trainee and evaluator and assuring that documentation is proper and complete.
  - Providing trainees the opportunity to attend the applicable training course(s).

### **Competency: INTD Preparedness**

Task	Code	Evaluator # and Initials	Date
Behavior: Ensure readiness prior to assignme	nt		
<ol> <li>Assemble and maintain an INTD response kit prior to receiving an assignment, including critical operating supplies and equipment needed to support the INTD job assignment over multiple operational periods (up to 72 hours). The following items are suggested as a partial listing of items needed:         <ul> <li><i>Communications equipment</i></li> <li><i>Portable radio</i></li> <li><i>Cellphone</i></li> <li><i>Batteries/chargers</i></li> <li><i>First aid kit</i></li> <li><i>Personal safety gear</i></li> <li><i>ICS Forms cache</i></li> <li><i>Office Supplies (e.g. clipboard, tape, paper, pencil, etc.)</i></li> <li><i>Multi-purpose tool/Flashlight</i></li> </ul> </li> </ol>	0	1 MA	6.17.21
<ul> <li>Clock/Watch with countdown timer function</li> <li>Reference Documents (e.g. TICP, NIFOG, TIC-FOG, etc.)</li> <li>Computer/Printer/Thumb drive</li> </ul>			
<ol> <li>Obtain and assemble supplies and materials for a personal sustainment kit of items needed for functioning over multiple operational periods. The following items are suggested as basic information and materials needed for a personal kit:         <ul> <li>Multiple changes of clothing (as appropriate for anticipated weather conditions)</li> <li>Personal identification/credentials</li> <li>Toiletries</li> <li>Medicines (prescription and over-the- counter)</li> <li>Cash and credit cards</li> <li>Alarm clock</li> <li>Food/Water</li> </ul> </li> </ol>	0	I MA	6.17.2(

Code: O = Can be completed in any situation (Simulation, Classroom, Daily Job) Code: I = Must be performed on an Incident, Planned Event\*, or an FE/FSE\* (\*Must be pre-approved by the Statewide Interoperability Coordinator (SWIC))

### **Competency: INTD Mobilization**

Task	Code	Evaluator # and Initials	Date
Behavior: Obtain complete information for res	ponse		
<ul> <li>3. Obtain complete information for assignment and initiate documentation: <ul> <li>Incident name</li> <li>Incident/Mission/Tracking/Order #</li> <li>Calling channel/phone number</li> <li>Reporting time/Check-in location</li> <li>Transportation arrangements/travel routing instructions</li> <li>Contact procedures during travel</li> <li>Specific equipment/supplies needed</li> </ul> </li> </ul>	I	1 MA	6-10-21

Be	havior: Ensure check-in is recorded and acc	countabi	lity is activated	d
4.	<ul> <li>Arrive at incident and check in:</li> <li>Arrive properly equipped at assigned location within acceptable time limits</li> <li>Follow established policies and procedures for checking in, and provide the needed information and documentation: <ul> <li>Incident/Mission/Tracking/Order #</li> <li>Unit Leader's name</li> <li>Incident assignment, etc.</li> <li>Identification/credentials</li> </ul> </li> </ul>	1	1. RA	(g. 10. 21

Behavior: Gather and apply situational inform	ation rele	evant to the a	ssignment
<ol> <li>Document initial briefing from Incident Communications Center Manager (INCM) /incident supervisor:         <ul> <li>Situation Summary</li> <li>Safety Briefing</li> <li>Current and Planned Goal/Objectives</li> <li>Current and Planned Actions, Strategies and Tactics</li> <li>Current Organization (ICS 207 – Incident Organization Chart)</li> <li>Current/Planned communications plan</li> <li>Communications Nets, e.g., Command, Tactical, Logistics, etc.</li> <li>Map Sketch of communication system</li> <li>Current/Planned Resource Summary</li> </ul> </li> </ol>	1	1 (A	6.10.21

### **Competency: Incident Tactical Dispatch Operations**

	Task	Code	Evaluator # and Initials	Date
Be	havior: Support establishment of Incident C	ommuni	cations Center (IC	CC)
6.	<ul> <li>Assist INCM/supervisor with setup of the ICC if needed/as assigned:</li> <li>Facility/vehicle in which to situate the ICC</li> <li>Appropriate location of ICC</li> <li>ICC equipment activation and testing <ul> <li>Radio</li> <li>Data</li> <li>Telephone</li> <li>Video</li> <li>Ancillary equipment</li> </ul> </li> <li>ICC documentation organization</li> <li>Notification of ICC activation</li> </ul>	I	1 MA	6.1121
7.	<ul> <li>Evaluate needs and request additional resources to support ICC operations:</li> <li>Develop or initiate an inventory control system for INTD supplies and equipment</li> <li>Request supplies, equipment, and/or personnel using procedures established by INCM/supervisor</li> <li>Maintain quantities of supplies and equipment at a level to prevent shortage of any needed items</li> </ul>	I	1 MA	6.10.21

<ul> <li>8. Assist in maintaining Security of t</li> <li>Keep ICC entry/access point secured/locked in accordance established policies</li> <li>Notify INCM/supervisor of an concerns</li> </ul>	s e with	T MA	6-10-21
<ul> <li>9. Demonstrate safety awareness:</li> <li>Location of First Aid kit supple equipment</li> <li>ICS 206 – Medical Plan</li> <li>Potential safety issues or has</li> </ul>	zards	Ч МА	6-10-21
Competency: Incident Tactical	Dispatch Operation		
Task	Code	Evaluator # and Initials	Date
Behavior: Establish effective relati	onships		
<ul> <li>10. Conduct self in a professional ma</li> <li>Be respectful and courteous</li> <li>Respect public and private p</li> <li>Establish and maintain positi interpersonal and interagence</li> </ul>	roperty ve	<u>1</u>	6-10.21
<ul> <li>relationships</li> <li>Encourage and promote tear environment</li> <li>Follow established procedure and document any inappropri personnel actions</li> <li>Report any situations of cond INCM/supervisor</li> </ul>	es to report iate	MA	and
Behavior: Gather, produce and dis guidelines and ensure understand		s required by est	tablished
11. Communicate information effecti incident personnel:	vely to I	1	( 10:21

inc	cident personnel:	1 1	1
0	Speak clearly and use concise	<u> </u>	(a.10.21
0	language Speak at a pace sufficient for recipients		
	to copy information when applicable Maintain appropriate level of radio	KA	
	discipline when operating on assigned nets		
۰	Use proper microphone/headset techniques		
•	Record information in an easily understood manner		

Competency: Incident Tactical Dispatch O	peratior	ns (continued)	
Task	Code	Evaluator # and Initials	Date
Behavior: Gather, produce and distribute infor guidelines and ensure understanding by recip	mation a ient (con	s required by est tinued)	ablished
<ul> <li>12. Provide effective communications support during routine or non-emergency situations:</li> <li>Dispatch incident personnel based upon needs of the incident and at the direction of incident management</li> <li>Monitor and prioritize traffic simultaneously over all networks: <ul> <li>Repeated voice Nets</li> <li>Simplex voice Nets</li> <li>Data networks</li> </ul> </li> <li>Receive/relay/log information/ messages/ instructions to and from incident personnel</li> <li>Supply orders (e.g., Operations, Logistics, etc.)</li> <li>Message traffic routing</li> <li>Weather reports</li> </ul>	Ι	I MA	6-10-21
<ul> <li>Resource status changes</li> <li>Loss of communication assets</li> <li>Safety updates</li> <li>Situation reports</li> <li>Conduct radio checks at specified intervals for personnel safety and accountability</li> <li>Acknowledge all requests received in person or via phone, radio, and data networks</li> </ul>			

### atical Dianatah Operations (continued)

10

Competency: Incident Tactical Dispatch C	peration	is (continued)	
Task	Code	Evaluator # and Initials	Date
Behavior: Gather, produce and distribute info guidelines and ensure understanding by recip			ablished
<ul> <li>13. Provide effective communications support during emergency situations:</li> <li>Recognize and react decisively to urgent situations if encountered:</li> <li>Request assistance from other ICC personnel if needed</li> <li>Restrict or move unrelated radio traffic</li> <li>Use appropriate notification procedures for emergency situations <ul> <li>Requests for emergency/urgent assistance or additional resources/support</li> <li>Activations of radio emergency call buttons</li> <li>Medical transport/ Medevac request</li> <li>Aircraft emergency</li> <li>Evacuation</li> </ul> </li> </ul>	Ι	1 LA	6-10-21
<ul> <li>Search and Rescue</li> <li>Serious injury/Fatality</li> <li>Notify INCM/supervisor of emergency situations</li> </ul>			

### Competency: Incident Tactical Dispatch Operations (continued)

Task	Code	Evaluator # and Initials	Date
Behavior: Conduct tactical dispatch operation	S		
<ul> <li>14. Demonstrate proper use of ICC communications systems for dispatch:</li> <li>Radio equipment</li> <li>Data equipment</li> <li>Telephone equipment</li> <li>Video equipment</li> <li>Ancillary equipment</li> </ul>	1	I NA	6-10.21
<ul> <li>15. Demonstrate familiarity with other ICC functions/capabilities:</li> <li>Radio systems (e.g. Simplex, Conventional, Trunked, Digital &amp; Analog modes)</li> <li>Types of Radio Nets (i.e. Command, Tactical, Logistics/Support, Dispatch, Air Operations Nets, etc.)</li> <li>Types and appropriate usage of Interoperability channels (e.g. local, regional, State, National)</li> </ul>	Ι	1 KA	6-10-21
<ul> <li>Audio Gateways</li> <li>16. Demonstrate use of mapping tools (electronic and manual)</li> <li>Locate key incident venues, personnel, and deployed resource</li> <li>Locate key incident hazards, terrain features, ingress/egress routes, and fall back locations</li> </ul>	I	1 M	6.10.21

Competency: Incident Tactical Dispatch C Task	Code	Evaluator # and Initials	Date
Behavior: Conduct Incident Tactical Dispatch	Operatio	ns (continued)	
<ul> <li>17. Use specialized resources/technology to track the location of incident personnel where immediate, continuous, and accurate awareness of incident personnel is critical. Specific resources or technologies could include:</li> <li>GPS technology</li> <li>AVL technology</li> <li>Maps</li> <li>Status boards</li> <li>Personal Accountability Report (PAR)</li> <li>Personal Alert Safety System Device Activation (PASS)</li> </ul>	I	I Mp	6-10-21
<ol> <li>Demonstrate compliance with applicable communication policies and procedures:         <ul> <li>Memoranda of Understanding (MOUs)</li> <li>Tactical Interoperable Communications Plan (TICP)</li> <li>Tactical Interoperable Communications Field Operations Guide (TIC-FOG)</li> <li>Mobile Communications Unit Standard Operating Procedures (SOPs)</li> <li>Tactical Dispatch SOPs</li> <li>Jurisdictional requirements</li> <li>Equipment accountability procedures</li> </ul> </li> </ol>	Ι	I MA	6.10.21
<ul> <li>19. Participate in all COMU briefings during each operational period:</li> <li>Provide information on communication issues (e.g., radio equipment performance, shift activities, significant events, etc.)</li> </ul>	I	1 NH	6.19.21

Code: O = Can be completed in any situation (Simulation, Classroom, Daily Job)

Code: I = Must be performed on an Incident, Planned Event\*, or an FE/FSE\* (\*Must be pre-approved by the Statewide Interoperability Coordinator (SWIC))

Task	Code	Evaluator # and Initials	Date		
Behavior: Conduct Tactical Dispatch Operations (continued)					
<ul> <li>20. Maintain and organize ICC documentation: <ul> <li>Radio logs</li> <li>Activity logs</li> <li>Telephone logs</li> <li>Status Cards</li> <li>Equipment check-in/check-out information</li> <li>Lost/Damaged equipment documentation</li> <li>Software Applications <ul> <li>WebCAD</li> <li>WebEOC<sup>®</sup></li> <li>Google Earth<sup>®</sup></li> <li>Email, etc.</li> </ul> </li> </ul></li></ul>		1 MA	6-10.21		
21. Support unique operations, terminology, capabilities and characteristics of multiple public safety disciplines and their special		1	( 10.7)		
teams: Emergency Management Emergency Medical Services Fire Law Enforcement Forestry		NA	6-10-21		

Competency: Incident Tactical Dispatch O Task	Code	Evaluator # and Initials	Date
Behavior: Comply with NIMS and ICS concepts	s and prin	nciples	
<ul> <li>22. Demonstrate awareness of NIMS and ICS COMU concepts and principles:</li> <li>COMU structure, roles and responsibilities of each COMU position</li> <li>Plain language/common terminology</li> <li>ICS terminology <ul> <li>Unit identification</li> <li>Position titles</li> <li>Resource naming</li> </ul> </li> <li>Incident Organizational Structure</li> <li>Functions of Incident Management Teams</li> <li>ICS map symbols, designators, and mnemonics</li> </ul>	1	<u> </u>	G. (O.Z)
23. Obtain, and correctly fill out the NIC approved ICS forms needed to perform INTD functions within the ICC:	I	1	( 14-21
<ul> <li>ICS 205 – Incident Radio Communications Plan</li> <li>ICS 205A – Communications List</li> <li>ICS 210 – Resource Status Change</li> <li>ICS 213 – General Message</li> <li>ICS 213 – RR Resource Request Message</li> <li>ICS 214 – Activity Log</li> <li>ICS 219-7- Equipment Resource Status (T-) Card</li> </ul>		M	6.10-21
<ul> <li>24. Demonstrate ability to correctly interpret and respond to the following NIC approved ICS forms: <ul> <li>ICS 201 – Incident Briefing</li> <li>ICS 203 – Organization Assignment List</li> <li>ICS 204 – Assignment List</li> <li>ICS 206 – Medical Plan</li> <li>ICS 207 – Incident Organization Chart</li> <li>ICS 208 – Safety Message/Plan</li> <li>ICS 209 – Incident Status Summary</li> <li>ICS 211 – Incident Check-in List</li> <li>ICS 225 – Incident Personnel Performance Rating</li> </ul> </li> </ul>	1	1 MA	6.10.21

Task	Code	Evaluator # and Initials	Date
Behavior: Comply with NIMS and ICS concept	ts and prin	nciples (continue	d)
<ul> <li>24a. Demonstrate ability to correctly interpret the following forms:</li> <li>Form 217A – Communications Resource Availability Worksheet</li> <li>Form 309 – Communication Log</li> </ul>	I	1 RA	6-10.21

Code: O = Can be completed in any situation (Simulation, Classroom, Daily Job) Code: I = Must be performed on an Incident, Planned Event\*, or an FE/FSE\* (\*Must be pre-approved by the Statewide Interoperability Coordinator (SWIC))

October 2015

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### **Competency: INTD Demobilization**

Task	Code	Evaluator #	Date
Behavior: Transfer INTD position duties while	ensuring	and Initials	thority and
knowledge, taking into account the increasing			
<ul> <li>25. Coordinate an efficient transfer of position duties:</li> <li>Document and coordinate demobilization actions</li> <li>Brief relief personnel</li> <li>Coordinate with incident/planned event personnel as necessary</li> </ul>	1	1 MA	6 - 10 - 21
Behavior: Complete demobilization procedure	s and res	store response-re	adiness
<ul> <li>26. Demobilize from assignment:</li> <li>Check in equipment and submit required documentation</li> <li>Address safety and notification considerations for return to home agency</li> </ul>	I	1 MA	6-10-21
<ul> <li>27. Complete Demobilization Documentation <ul> <li>If required, complete and submit ICS</li> <li>221 – Demobilization Check-Out</li> <li>completed form as appropriate</li> </ul> </li> <li>Obtain ICS 225 – Incident Personnel <ul> <li>Performance Rating from</li> <li>INCM/supervisor</li> </ul> </li> <li>Provide input for After-Action Report <ul> <li>(AAR)</li> <li>Submit final documentation to <ul> <li>INCM/supervisor</li> </ul> </li> </ul></li></ul>	I	1 MA	6-10-21
<ul> <li>28. Prepare for next operational period/incident <ul> <li>Inventory and restock ICC supplies</li> <li>Inventory and restock INTD response kit and personal sustainment kit</li> <li>Attend applicable post-incident debriefings <ul> <li>Hotwash</li> <li>Post-Incident/Event After Action Debriefings</li> <li>Critical Incident Stress Management/ Debriefing (CISM/CISD)</li> </ul> </li> </ul></li></ul>	I	I NH	6.10.21

### All-Hazards INCIDENT TACTICAL DISPATCHER

### INSTRUCTIONS FOR COMPLETING THE EVALUATION RECORD

There are four separate pages provided to allow evaluations to be made during four separate occasions. These evaluations may be made on Incidents, Planned Events, Functional Exercises, Full Scale Exercises, Simulations, Drills, Classroom, or Daily Job functions (as specified in the Task tables). This should be sufficient for qualification in the position if the individual is adequately prepared. If additional evaluation pages are needed, they can be copied from a blank task book and attached. (Remember to change the Evaluation Record # to the next sequential number.)

### COMPLETE THESE ITEMS AT THE END OF THE EVALUATION PERIOD:

Trainee's name and Trainee's position: Self Explanatory

**Evaluator's name, title and agency:** List the name of the evaluator, and his/her incident position (on incidents) or office title, and agency.

Evaluator's agency address, e-mail address and phone: Self explanatory

**Evaluation Record #:** The number prepopulated in the upper left corner of the evaluation page identifies a particular experience or group of experiences. This number should be placed in the column labeled "Evaluation Record #" on the Qualification Record for each task performed satisfactorily during the evaluation opportunity.

**Name and Location of Incident or Situation:** Identify the name of the incident (if there is one) and the location where the tasks were performed. If evaluation occurs during a short term situation rather than a named incident, list the responding agency and area.

**Incident Kind:** Enter kind of incident, e.g., hurricane, wild land fire, search and rescue, flood, preplanned event, full scale exercise, etc.

### COMPLETE THESE ITEMS AT THE END OF THE EVALUATION PERIOD:

Number and Kind of Resources: Enter how many resources of each kind assigned to the incident pertinent to the trainee's task book position. (e.g. 2 mobile communications vehicles)

**Duration:** Enter inclusive dates during which the trainee was evaluated. If evaluation occurs during a short term situation, enter date and start and end time of evaluation. (e.g. 11/1/14 to 11/4/14)

**Management Level or Complexity Level:** Indicates ICS organization level, i.e., Type 5, Type 4, Type 3, Type 2, Type 1, Area Command.

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### INCIDENT TACTICAL DISPATCHER

**Recommendation:** Check as appropriate and/or make comments regarding the future needs for development of this trainee.

Date: List the date the record is being completed.

**Evaluator's initials:** Evaluator initials here to authenticate their recommendations and to allow for comparison with initials in the Qualifications Record.

**Evaluator's relevant rating:** Evaluator lists their certification relevant to the trainee position they supervised.

INCIDENT TACTICAL DISPATCHER

Trainee's Initials:

<b>RECORD OF EVALUATION</b>						
Sasha	Que	indt		Public	afety P POSITION	ispatcher
Т	RAINEE	NAME		TRAINEE P	OSITION	
Evaluation Record #1	A 1	or's name:	-	aluator's Title:	Evaluator's Age	
	Kober	+ Adney	2	uppervisor - Cam-L	Ransey (	cunty
Evaluator's age	ency ado	lress: 388 1.	3±	St, St. Paul	MN.S.	5101
Evaluator's e-n	nail: <b>[0</b> ]	bert.adme	3	0	n. us	
		Incident Kind	0			
Name and Loc Incident or Si		(hazmat, tornac flood, structura		Number & Kind of Resources Pertinent	Duration (inclusive dates	Management Level or
(agency & a		fire, wildfire, search & rescu		to Trainee's Position	in trainee status)	Complexity Level
		exercise, etc.)				
Fleyd R St. Paul;	iots	Liot		50 Squads 200 officers	May de	Ture
St. Paul.	MN			200 officers	June 9H	1
,					June 1 2020	
				n performed under my so mmend the following for		
MA The ind	dividual h	as successfully p	erfo	ormed all tasks for the p	osition and shou	ld be
consid	dered for	certification.				
guidar	nce is rec	uired.	mp	lete certain tasks (comn	nents below) of a	uullonal
Not all to con	Not all tasks were evaluated on this assignment and an additional assignment is needed to complete the evaluation.					
The individual is severely deficient in the performance of tasks for the position and needs further training (both required & knowledge and skills needed) prior to additional assignment(s) as a Trainee.						
Comments:					č	
Date: 6-10	1.21		Ev	aluator's initials:	UA.	
Evaluator's rele	evant age	ncy certification o	or ra	ating: COM-L		

October 2015

FOR THE POSTION OF INCIDENT TACTICAL DISPATCHER INTD         Final Evaluator's Verification         I verify that all tasks have been performed and are documented with appropriate initials.         I also verify that        Sasla Quadet       has performed as a trainee and should therefore be considered for certification         In this position.       Date       6-//-2/         Final Evaluators Signature       Date       6-//-2/         Printed Name       Deet       D         Advect       Agency       Acadet	Phone Number $65/-378-4433$ email address <i>Obert. al. nell Co. ransely. M. W.</i> Compiled training information: Number and Type of Resources: $505 \mu ods to hell Ma alound DO Low Enfectement 6 th cersInter the humber of resources and types assigned to the incident pertinent to the trainee's task book position.Duration: 5 \cdot 26^{-6} - 6 - 5 \cdot 30Inter the inclusive dated during which the trainee was evaluated.$	Management Level or Fire Complexity Level: $1 \text{ Area Command.}$ Date: $\left( \frac{\delta -    \cdot 2 }{  \cdot 2 } \right)$ List the date the record is being completed. Evaluator's initials: $M$ $M$ $M$ $M$ Initial here to authenticate your recommendations and to allow for comparison with initials in the Qualification Record. To be attached to completed INTD Task Book	Attachment D
--	---	---	--------------

slQ

The individual is severely deficient in the performance of tasks for the position and needs further training (both required & knowledge and skills needed) prior to additional assignment(s) as a trainee. Namsey County ECC Management Level or Complexity Level The tasks initialed & dated by me have been performed under my supervision in a satisfactory manner by the above-named trainee. Not all tasks were evaluated on this assignment and an additional assignment is needed to complete the evaluation. H The individual has successfully performed all tasks for the position and should be considered for certification. Agency: The individual was not able to complete certain tasks (comments below) or additional guidance is required. Over hourses Dune & the do do 50-200 Low Carling May 26 - 2020 Officers tals National Duration of Incident Robert Honey Training Supervisor / Con-L Attachment A Name of Trainee SOI SMG LOUISE QUOND + 388 13th St. St. Pul, MN 55101 Kind of Incident Number and Type of Communication Resources recommend the following for further development of this trainee. Lem-L Evaluator's initials: Evaluator's relevant agency certification` rating: Title: University + Snelling Reat Evaluation | Name of Evaluator: Date: ()(()11/2021 Name & Location of Incident -Evaluator's Address Recommendations: Agency and Area 1 - ?? (write over)

This form must be filled out by evaluators, when sign offs are done for INTD Task book

siq





This Certificate of Achievement is to acknowledge that

### SASHA SCHANZ

professional development and completion of the independent study course: has reaffirmed a dedication to serve in times of crisis through continued

IS-00700.a National Incident Management System (NIMS) An Introduction

Tony Russell Superintendent Emergency Management Institute



0.3 IACET CEU





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**ICS for Single Resources and** IS-00200.b

Issued this 1st Day of November, 2015

**Initial Action Incident, ICS-200** 

Tony Russell War y Emergency Management Institute Superintendent







This Certificate of Achievement is to acknowledge that

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IS-00100.b Introduction to Incident Command System ICS-100

Tony Russell Superintendent Emergency Management Institute



0.3 IACET CEU





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professional development and completion of the independent study course: has reaffirmed a dedication to serve in times of crisis through continued

IS-00144 Telecommunicators Emergency Response Taskforce (TERT) Basic Course

Issued this 14th Day of April, 2021



ACE

0.3 IACET CEU

Jeffrey D. Stern, Ph.D. Superintendent Emergency Management Institute Federal Emergency Management Agency

0.3 IACET CEU	National	has reaffirmed a dedic professional developme	This Certifica		· · ·	Emergency
Issued this 14th Day of April, 2021	IS-00800.d National Response Framework, An Introd	SASHA L QUANDT has reaffirmed a dedication to serve in times of crisis through continued professional development and completion of the independent study course:	This Certificate of Achievement is to acknowledge that	FEMA	SHOH U.S. BROUNTY HO LINA	<b>Emergency Management Institute</b>
Jeffrey D. Stern, Ph.D. Superintendent Emergency Management Institute Federal Emergency Management Agency	itroduction	through continued indent study course:	ledge that			t Institute

## CERTIFICATE OF COMPLETION THIS CERTIFICATE RECOGNIZES THAT

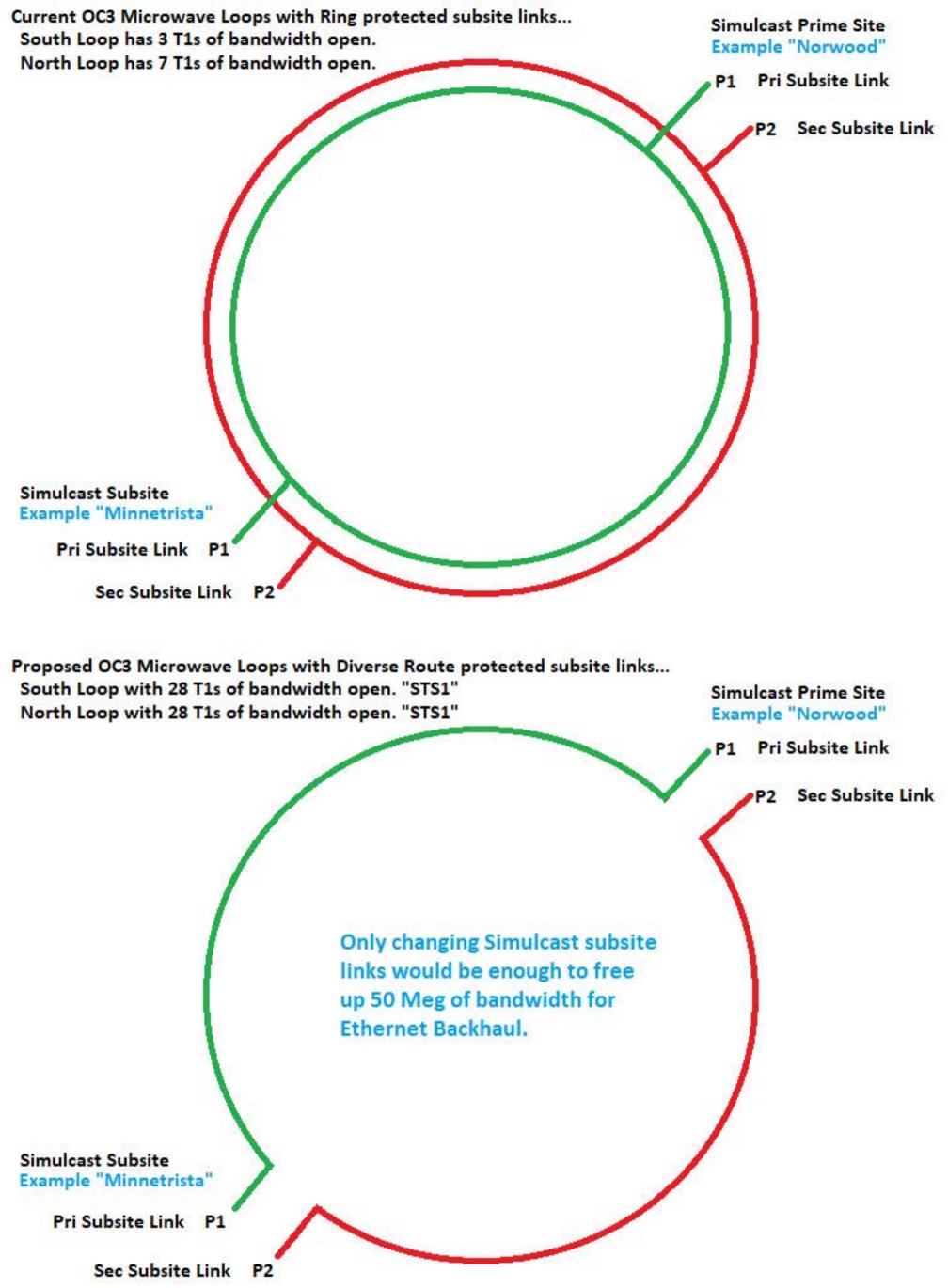
## Sasha Quandt

Virtual Incident Tactical Dispatcher (INTD) Course Successfully completed the All-Hazards during 26-30 April, 2021



Q343~5 Billy Bob Brown, Jr.

Executive Assistant Director for Emergency Communications Cybersecurity and Infrastructure Security Agency



### UNIVERSITY OF MINNESOTA

**Twin Cities Campus** 

**Department of Public Safety** Emergency Communications University Office Plaza – Suite 123 2221 University Avenue S.E. Minneapolis, MN 55414 Office: (612)624-7828

June 16, 2022

Tracey J. Fredrick, MA Radio Services Coordinator Metropolitan Emergency Services Board 2099 University Avenue West St. Paul, MN 55104

### **ARMER Participation Plan Amendment**

Dear Tracey,

The University of Minnesota Public Safety Department is requesting approval for the following modifications to our ARMER participation plan:

 The University of Minnesota Twin Cities Police Dispatch Center is planning to add an additional MCC7500E Proxy Server for VPN connectivity for remotely connected MCC7500E consoles. Two PRX7000 Proxy Servers will increase total concurrent console connections from 10 to 20 and will also provide redundant connections should 1 proxy server fail. Currently, we have a total of 7 MCC7500E consoles that are setup to connect via VPN through the University of Minnesota's ARMER firewall: U of M PD (2 consoles), Anoka (2 consoles), Hennepin EMS (2 consoles), MAC Airport (1 console)

The University Police Dispatch Center is seeking to expand connection capacity to allow other agencies within the State to connect approved MCC7500E consoles without having to deploy firewall and VPN resources through their home agency. The U of M does not plan to charge any agency for this on-ramp to ARMER.

2. To support additional MCC7500E connections, the University is asking to expand T1 connectivity from NM Site-29 from 1 T1 connection to 2 T1s that will work in aggregation to provide a total link bandwidth of 2.88 MB/S. The University has dedicated fiber from the dispatch site located at 525 Washington Avenue N, to the Bio Sciences building where it will connect to the MNDOT microwave loop. I've verified with MNDOT that there is capacity on the Core Loop to add additional T1s back to Waters Edge.

Sincerely,

Laid A. Him

Dave Theis Radio System Administrator University of Minnesota Public Safety (320) 423-8728 dtheis@umn.edu



### ARMER TALKGROUP AUTHORIZATION REQUEST

Requesting Entity Information						
Entity: Hennepin EMS	Date: June 15, 2022					
<b>Requestor: Daniel Klawitter, Deputy Chief of Communications</b>						
Address: 701 Park Ave S, Minneapolis, MN 55415						
Telephone: 612-873-7522						
Email: Daniel.Klawitter@hcmed.org						
Requestor Signature: Daniel Klauvitter						

Talkgroup Requests								
Talkgroup	Radio Types	Radio Quantities	Hex ID (provided by Authorizing Agency)					
Metro Region Encrypted Interoperability Talkgroups: (METAC 11E & 12E)	Consoles and ARMER Laptops 7500e Machines	6 Consoles and 2 7500e machines						
Statewide Encrypted Interoperability Talkgroups: (STAC 13E & 14E)	ARMER Laptops – 7500e Machines	2 7500e machines						

### **Reason for the Request**

Add METAC 12E to department consoles and 7500e machines for interoperability between regional departments and to improve land mobile radio (LMR) interoperability between responders during large-scale emergencies, disasters, and special events.

Add encrypted STAC13E and STAC14E to our 7500e machines for interoperability between regional departments and to improve land mobile radio (LMR) interoperability between responders during large-scale emergencies, disasters, and special events.

Authorizing Entity Information						
Approval:YESNOYES w/CONDITIONS (see below)						
Approved By:						
<b>Approver's Entity:</b>						
Approver's Telephone:						
Approver's Email:						
Approver's Signature:				Date:		

Conditions

Example: Request authorization must be reviewed and renewed every two years from approver's signature date.

Talkgroup Authorization Requests are considered by the talkgroup's owner (city, county, or region) and should be submitted to that entity. Record of the authorization should be maintained by the authorizing entity and, if applicable, the entity's sponsoring agency.

### Metropolitan Emergency Services Board - ARMER System AUTHORIZATION TO USE TALK GROUPS NOT OWNED BY THE REQUESTING AGENCY

Date: June 16, 2022

Requesting Agency: Hennepin EMS

Authorizing Agency: Minnesota State Patrol

Reason for Request

Add Talk Group(s) to Radios

Scan Talk Group(s)

X Other <u>Hennepin EMS is requested permission to have State Patrol talk-groups</u> and radio configurations on our two ARMER Radio Laptops (7500e machines. The reason for the request is to be able to allow State Patrol use the laptops when needed and have full access to their radio configuration including encrypted talkgroups

### I. Request permission to ADD the following talk groups

Talk Group	To Be Installed in: (i.e., Portable, Mobile, Command Post)	For the following Work Units:
State Patrol Radio Talkgroups/Radi o Configurations	Hennepin EMS 7500e machines (ARMER Laptops)	For State Patrol Use when needed

### II. Request permission to SCAN/ MONITOR the following talk groups

Talk Group	To Be Installed in: (i.e., Portable, Mobile, Command Post)	To be monitored by the following positions:	Request for Receive Only
State Patrol Radio Configurations	Hennepin EMS 7500e machines (ARMER Laptops)	Two 7500e machines	For State Patrol Use when needed
-			

### III. Other Request/ Requirements (Explain)

IVI. Reason for Request

Hennepin EMS is requested permission to have State Patrol talk-groups and radio configurations on our two ARMER Radio Laptops (7500e machines. The reason for the request is to be able to allow State Patrol use the laptops when needed and have full access to their radio configuration including encrypted talkgroups. Hennepin EMS will not be using the State Patrol Radio Configurations.

### (Attach supporting documentation)

Name of individual completing application Daniel Klawitter

Address 701 Park Ave S, Minneapolis, MN55106

Phone 612-873-7522 E-mail address Daniel.Klawitter@hcmed.org

This Side for Authorizing Agency use Only

### Metropolitan Emergency Services Board - ARMER\_System AUTHORIZATION TO USE TALK GROUPS NOT OWNED BY THE REQUESTING AGENCY Approved with Conditions Request Approved Denied Conditions: usid 9 Authorized Signature: im 1 Name of Authorizing Individual Timeta Boyle G. CR Bal Rosevill MW 1500) 5511 W Address state mous Phone 651-757-1980 notry E-mail address borro

### Metro Mobility Usage (Hours:Mins:Secs) 2022

Hastings	North Branch	Hennepin West	
35.21.22		west	Overall
55.21.22		17:49:33	172:44:22
41:05:35		13:14:11	178:02:50
35:08:05		14:54:53	163:52:03
42:08:20		13:00:58	182:38:23
39:06:26		10:53:58	172:22:00
4 3 4	5:08:05 2:08:20	11:05:35 35:08:05 42:08:20	11:05:35       13:14:11         35:08:05       14:54:53         12:08:20       13:00:58

### Difference

since Jan.

12 656:57:50 385:58:45 298:06:15 222:53:22 265:34:15 0:26:46 152:56:51 1982:54:04

Target	150:00:00	75:00:00	75:00:00	75:00:00	75:00:00	0:00:00	75:00:00	525:00:00
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